

THE CLIENT

A global pharmaceuticals company, their medicines are used by people worldwide.

The client is focusing on growth platforms and transforming the business through specialty care, devices and biologics. The client is focused on affording patient choice while ensuring product durability.

THE CHALLENGE

The client wanted to transform its internal travel and expenses policy, to create a more streamlined process for managing travel and expenses across the globe. The solution was to implement a travel and expenses software system that would create group wide efficiencies in processing travel and expenses data.

The Project was to be delivered using Agile methodology, delivering iterative change in sprints because of the volume and complexity of the data it would support. Our client needed immediate project resource to be able to deliver on time and on budget.

OUR APPROACH

The success of the roll out was critical, as the travel and expenses programme covered 180 currencies, 200 countries and over 300 million transactions. Working in an Agile environment for the design, development and deployment of the solution meant that they could minimize risk to the business and roll out iterative changes without having to 'start again' if something went wrong.

We were able to support the project with two professionally qualified Agile specialists. One of our Analysts acted a Protect Management Coordinator and was Scrum Master for the project. He was also responsible for managing Jira centrally, updating the tool, managing the backlog to make sure it was burning down plus identifying obstacles that impede progress while supporting the team as they looked for solutions.

We also supported the testing and roll out of the tool, working in an Agile method leading the sprints and stand ups, performing user acceptance testing and completing business readiness activity.

THE RESULTS

The project was successfully rolled out on time and on budget. The client continues to implement Agile methodology across its change portfolio.

Grayce has been working with the client for over 3 years, in that time we have supported IT transformation and business improvement projects by providing 25 Analysts across all change disciplines. As a partner of choice we have been able to support longer term change talent sustainability aims.